

Estate Agent and Letting Agent Drain Unblock Offer

Terms & Conditions

1. Subject to these Terms & Conditions, the £201 + VAT drain unblock offer is available to estate agent and letting agent customers operating in the postcode areas of Bradford, Halifax, Skipton and Keighley only (excluding any owned or operated by the families of employees of Drain Doctor Bradford and Halifax) (“Eligible Customers”) of Binns Plumbing and Drainage Services Ltd t/a Drain Doctor Bradford and Halifax (Drain Doctor Bradford and Halifax), for drainage unblocking booked before 31 December 2026.
2. The £201 + VAT offer covers standard clearance of a single blocked drain using professional jetting/rodding equipment during normal working hours, Monday–Friday, 8am–6pm (excluding public holidays). It excludes CCTV surveys, excavation, tankering, septic tank work and any works beyond standard clearance, which will be quoted separately.
3. All appointments are subject to availability and will be scheduled at times agreed between Drain Doctor Bradford and Halifax and the Eligible Customer. Unblock may be completed after 31 December 2026, but the booking must have been made during the period set out above to be eligible for this offer.
4. The property requiring the unblocking must be safely accessible (in the reasonable opinion of Drain Doctor Bradford and Halifax) on the agreed date. Additional charges may apply for revisits caused by no access.
5. Lifetime Guarantee: if, following the completion of an unblocking to which this offer applies, the same blockage recurs at the same location as a result of the original clearance not resolving it, Drain Doctor Bradford and Halifax will return and clear it again free of charge, for as long as the property remains under the same ownership and/or management as at the date of the original clearance.
6. The Lifetime Guarantee is personal to the owner/managing agent at the time of the original clearance and does not transfer — it no longer applies if the property is sold, or if management passes to a different agent or landlord.

7. The Lifetime Guarantee does not cover blockages or drainage failures caused by, arising from, or contributed to by: (a) existing or developing drainage defects, including collapsed, cracked, displaced, root-damaged or deteriorated pipework; (b) misuse or abuse of the drainage system, including, without limitation, wipes, sanitary products, nappies, cooking fat/oil/grease, building materials or any item not intended for the system; (c) works carried out by other contractors on the drainage system or elsewhere on the property after the original clearance; (d) structural changes, extensions or alterations made after the original clearance; (e) tree root ingress, ground movement or other factors outside our control. The Lifetime Guarantee does not apply if the Eligible Customer owes any monies to Drain Doctor Bradford and Halifax for unblocking or any other works at the time a reoccurrence is reported.
8. Any recurrence must be reported in writing within 7 days of the original visit and relate to the exact location cleared. A blockage at a different location is treated as a new job and charged accordingly.
9. Where investigation shows the guarantee does not apply (for example, by way of illustration only a defect requiring repair, or misuse), Drain Doctor Bradford and Halifax will provide a no-obligation quote for the necessary remedial work.
10. This offer is not valid in conjunction with any other offer.
11. Prices are correct at time of publication and subject to change without notice.
12. Our standard terms and conditions of business apply in full and are available on request.
13. This offer may be withdrawn, altered or substituted at any time without notice. In the event of withdrawal, alteration or substitution, the offer will be honored for any Eligible Customers who booked a drainage unblocking prior thereto.
14. The full details of Binns Plumbing and Drainage Services Ltd t/a Drain Doctor Bradford and Halifax are: Registered office: 2 Chilver Drive, Bradford. Registered number: 12302598